

# **AN AMAZING UNDERGROUND ADVENTURE**

France's **PREMIER** underground heritage site
A natural chasm **33 M** in diameter and 75m deep
A subterranean river, between 50cm and 6m deep, **103 M** under the ground
An **800 M** walking trail, a **1 KM** boat tour
The vault in the Salle du Grand Dôme is **94M** high
The height of the Grand Pendeloque stalactite is **60 M**Around **450,000** visitors each year

### A VOYAGE OF DISCOVERY

After a giddying descent by lift or on foot to a depth of 103 metres, you will embark on a subterranean boat ride through a series of majestic caverns. Here you will discover the Grande Pendeloque, a giant 60m stalactite, mirrored in the Lac de la Pluie, as if suspended by a thread. You will then disembark and continue on foot towards the Lac des Gours and the Salle du Grand Dôme, a cavern with a 94 metre high ceiling. Here you can admire a whole host of concretions, candelabra and calcite cascades: amazing and magical baroque sculptures fashioned by nature over millions of years.

### TIME TO RELAX

Relax for a while among the **trees in our park**, or on the terrace.

The **Auberge du Gouffre**, just a stone's throw away from the Reception Pavilion, offers a choice of food outlets and refreshments to suit every taste: individuals, groups and schoolchildren.

#### **ADDITIONAL ATTRACTIONS**

Located nearby are some of "France's Most Beautiful Villages" ("Plus Beaux Villages de France")

→ Loubressac: 8.5 km
 → Carennac: 11 km
 → Collonges-la-Rouge: 33 km
 → Autoire: 9.5 km
 → Rocamadour: 17 km
 → Saint-Cirq Lapopie: 61 km



## 23 MILLION

VISITORS HAVE ALREADY

EXPERIENCED THE STUNNING

GOUFFRE DE PADIRAC







# **LEGENDS AND HISTORY**

## A UNIQUE EUROPEAN SITE

The Gouffre de Padirac, the most renowned of its kind in Europe, is regarded as one of France's greatest geological wonders. It was first explored in 1889 by **Edouard-Alfred Martel**, a lawyer by training, the father of modern speleology (i.e. caving or potholing).

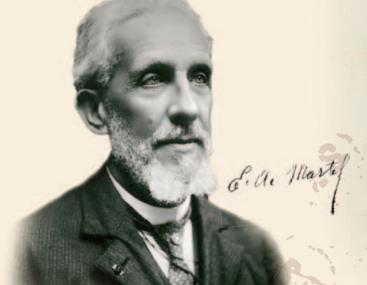
The history of the Gouffre is intimately linked with the life of this intrepid explorer, whose many discoveries were instrumental in the birth of this discipline.

It was on **9 July 1889** that Edouard-Alfred Martel, equipped with heavy rope ladders and candles, first descended into this abyss, known as "the devil's hole" to superstitious locals.

Indeed, the Gouffre de Padirac has always fired people's imaginations, giving rise to the **legends of the Causses du Quercy**, a limestone plateau.

"Wide open and well lit; there was nothing so terrible about this chasm, compared with the dark, narrow and far more secluded potholes of the other limestone formations. But, just like the others, it was frightening, and no one dreamed of examining it in detail."

Extract from: "Les Abîmes" by Edouard-Alfred Martel (pub. Delagrave, 1894)











# **GROUPS & MINI-GROUPS**

**GROUPS:** 20 people or more MINI-GROUPS: 15 to 19 people

#### 10 GOOD REASONS TO VISIT THE GOUFFRE DE PADIRAC AS A GROUP

- → An exceptional site at the heart of a tourist area with a plethora of attractions
- → Open seven days a week from Easter to All Saints Day
- → Regular and frequent guided tours starting from the landing-stage
- → Catering arrangements suited to groups (must be booked in advance)
- → Free admission for some adults (depending on the size of the group)\*
- → Special benefits for coach drivers\*\*
- → Dedicated cash desk for entry at the pre-arranged time
- → Free parking for coaches
- → Foreign language guides on request (if feasible)
- → Boutique / bookshop selling exclusive cultural products

# NEED MORE INFORMATION ON HOW TO ORGANISE YOUR GROUP OR MINI-GROUP VISIT ?

All of our teams at the Gouffre de Padirac are ready and happy to help you plan your visit and answer your questions. Please use the attached booking form or contact us directly.



#### SALES & BOOKING SERVICE

Tel: +33 (0)5 65 33 77 37 Fax:+33 (0)5 65 33 71 86 resa@gouffre-de-padirac.com







<sup>\*</sup> Groups of more than 20 people: 1 adult admitted free for every 20 paying visitors. School parties of more than 20: one accompanying adult admitted free for every 10 pupils.

\*\* Visit free of charge. Coffee provided.



# **SCHOOL TRIPS**

### PRIMARY - SECONDARY - SIXTH FORM

Specially prepared by teachers for the Gouffre de Padirac with the school curriculum in mind, our teacher guides and pupil worksheets are useful tools for preparing your visit and following up in class afterwards.

## FREE DOWNLOADS

- → Educational materials form in French only
- → Activity sheets available in English version under the heading "Practical Information", then "Activity Sheets"

www.gouffre-de-padirac.com

#### STAY AND HAVE A PICNIC!

The **Auberge du Gouffre** can provide packed lunches to enjoy in our leafy park, or children's menus in our restaurant.

# NEED MORE INFORMATION ON HOW TO ORGANISE YOUR GROUP OR MINI-GROUP VISIT?

All our teams at the Gouffre de Padirac are ready and happy to help you plan your visit and answer your questions. Do not hesitate to get in touch.



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# **ENJOY AN EXCLUSIVE EVENING OF EXPLORATION**



## A UNIQUE EVENT FOR YOUR CUSTOMERS OR EMPLOYEES

For one evening, every one of your guests can be an adventurer, exploring the Gouffre on foot and by boat. It won't be in complete darkness, though. Visitors will be equipped with lanterns and accompanied by a guide who will retell the history of the Gouffre de Padirac and the amazing story of its discoverer, Edouard-Alfred Martel.

#### **OPTIONAL EXTRAS: A TAILOR-MADE EVENING**

You can add one or two additional services:

- → Cocktail or aperitif with refreshments under the stars in our leafy park
- → Recital of opera arias by soprano Veronica Antonelli, Grand Prix Musique 2011, Ambassador for the Episcopal City of Albi, the Ariège and Tarn regions and Toulouse.

An experience to enjoy and share with others!





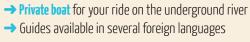
Tel: +33 (0)5 65 33 77 37 Fax: +33 (0)5 65 33 71 86 resa@gouffre-de-padirac.com



# **VIP WELCOME**

Take advantage of our **exclusive services** to make the most of your visit to the Gouffre de Padirac.

- → A personal welcome, with no waiting to buy a ticket
- → A personal guide throughout your visit
- → Priority access to the landing-stage







# PRACTICAL INFORMATION

## OPEN EVERY DAY FROM MARCH 25TH TILL NOVEMBER 13TH, 2016

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- → Last admission for the visit 1:30 before the closure of the site.
- → Visit from the Entrance Hall: duration approximately 1h30 including 40 min. with a guide. For groups, at least 2h00 is required.
- → The temperature below ground is a constant 13°.

  Bring some warm clothing and shoes suitable for a damp environment.

## ALL ROADS LEAD TO THE GOUFFRE DE PADIRAC

**GPS COORDINATES**: 44°51′56″ North / 1 45′03″ East

BY CAR: A20, A89 motorways

BY AIR : Airports at Toulouse and Brive-Vallée de la Dordogne

BY TRAIN: Stations at Gramat, Brive and Souillac

#### FOR FURTHER INFORMATION

All our teams at the Gouffre de Padirac are ready and happy to help you plan your visit and answer your questions. Do not hesitate to get in touch.

# SALES & BOOKING SERVICE Tel: +33 (0)5 65 33 77 37 Fax: +33 (0)5 65 33 71 86 resa@gouffre-de-padirac.com



PARIS LIMOGES

BRIVE

PÉRIGUEUX

in French only. Reservation required

CLERMONT-FERRAND SAINT-ETIENNE

www.gouffre-de-padirac.com



# PRICES, 2016 SEASON

#### **INDIVIDUALS**

Adult € 12,00 Child aged 4 to 12 € 8,50 Child under 4 \* FREE

Adult concession \* € 11.00 Child concession \* € 8.00

#### **GROUPS** of 20 or more

€ 9,50 Adult € 7,50 Child aged 4 to 12 Child under 4 \* **FRFF** 

→ 1 FREE ENTRY for every 20

→ NO CHARGE for driver

### MINI-GROUPS 15-19 people

€ 11.00 Adult € 8,00 Child aged 4 to 12 Child under 4 \* **FREE** 

→ NO FREE ADMISSIONS

#### SCHOOL PARTIES of 20 or more

€ 9,50 Child over 12 € 7.50 Child aged 4 to 12

- → 1 ACCOMPANYING ADULT paying visitors for every 10 paying children
- → NO CHARGE for driver
- → EDUCATIONAL MATERIAL can be downloaded FREE for different age groups

Bookings for groups, mini-groups and school parties must be made at least 2 weeks in advance / \* On presentation of documentary evidence: identity card, student card, etc.

## **INDIVIDUAL BOOKINGS**

Not compulsory, however it is advised during school holiday times www.gouffre-de-padirac.com

## **GROUP BOOKINGS**

+33 (0)5 65 33 77 37 resa@gouffre-de-padirac.com

## DO NOT HESITATE TO CONTACT US IF YOU HAVE ANY SPECIAL REQUIREMENTS



## TO DOWNLOAD FREE OF CHARGE FOR THE CHILDREN

- **GAMES SHEETS** for each age group
- **▶ EDUCATIONAL MATERIALS** for school parties, by age group\*\*

\*\* Only available in French.

GOUFFRE DE PADIRAC

## MODES DE PAIEMENT













photography not permitted during the guided tour from the

landing-stage



Shaded picnic









Food outlet









Not accessible for individuals with reduced mobility

are not admitted (except guide dogs)





## **GROUPS MENUS**

Booking a group visit? Come and relax at The Auberge du Gouffre. Just a stones' throw away the Reception Pavilion The Auberge offers a choice of group menus and refreshments as well as picnic baskets, perfect for school trips.









### **SALES & BOOKING SERVICE**

Tel: +33 (0)5 65 33 77 37 Fax: +33 (0)5 65 33 71 86 resa@gouffre-de-padirac.com Available on reservation only. The menu chosen must be identical for the entire group. Products may vary.

\* Picnic baskets from 8.00€ TTC per adult and 6.60€ per child (under 12).

Join us on facebook

# GOUFFRE DE PADIRAC

L'INCROYABLE AVENTURE SOUTERRAINE

## A DAY TRIP IN THE DORDOGNE VALLEY

The Vallée de la Dordogne Tourist Office organises day trips to allow your groups to explore the Dordogne Valley.



#### FROM PADIRAC TO ROCAMADOUR

In the morning, visit the Gouffre de Padirac and take a boat ride 103 metres underground. After lunch at the Auberge du Gouffre, leave for Rocamadour, where a guide will introduce you to the town, its castle and shrine. To end the day, you will visit a duck farm where you can enjoy a demonstration of how foie gras is made, as well as a tasting session.



and lift ride to the surface

→ Excludes: cancellation insurance, transpor and additional fares (Sunday and Bank holidays services, guide in foreign language).



## LES GRANDS SITES DE LA VALLÉE DE LA DORDOGNE

In the morning, visit the Gouffre de Padirac and take a boat ride 103 metres underground. After lunch at the Auberge du Gouffre, leave for Sarlat, where a qualified guide will show you round this surprising medieval town. In the late afternoon, visit to the Musée de la Vielle Prune in Souillac, where you are bound to admire the expertise of this traditional distillery.

After dinner and a night in a 3-star hotel and restaurant, leave for the Ferme de la Truffe truffle farm, where the visit includes a demonstration and tasting session. Lunch in a rustic inn is followed by a visit to the owners' Walnut Oil Mill. To end the day, enjoy a guided tour of Martel, discovering the heritage of this medieval "town of the seven towers".

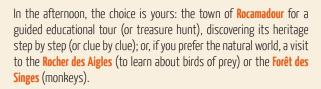
- → From: € 147/ person sharing a double room
- → Price includes: 1 night half-board, visits and lunches.
- → Excludes: single room supplement, cancellation insurance, transport and additional fares (Sunday and Bank holidays services, guide in foreign language).



#### EN ROUTE FOR A DAY OF SURPRISES!

Exploring the Gouffre de Padirac! Prepare for your visit by downloading the **free educational material** or **games-sheets** available on the website, and then embark on a boat ride 103 metres underground. Afterwards, enjoy the magnificent park and picnic in the shade of ancient cedar

- → From: € 27/ per child under 12.
- → Price includes: visits, the picnic.
- → Excludes: cancellation insurance, transport and additional fares (Sunday and Bank holidays services, guide in foreign language).





For information about transport or any other matters, please contact the Service Séjours of the Vallée de la Dordogne Tourist Office:

+33 (0)5 65 33 22 03 / sejour@vallee-dordogne-rocamadour.com





REGISTERED AS A TOURIST OPERATOR UNDER NUMBER IMO46120001



# **BOOKING REQUEST FORM : GROUPS, MINI GROUPS AND SCHOOL VISITS**

Please send us this booking form at least 2 weeks before your intended visit. Tickets subject to availability.

	VISIT TO THE	GOUFFRE DE PADIRAC	
YOUR DETAILS			
Name of organisation :		Group leader :	
Address :			
Post code :	Town :		Country:
Telephone number :	Fax:	E-mail address :	
YOUR GROUP			
Intended date of visit :		Intended time :	erred language for guided tour *:
Number of participants :	Adults	Children aged 4 to 12	Children under 4
	Accompanying adult(s)	Coach driver(s)	
SCHOOL PARTIES : Year group	:		
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<b>METHOD OF PAYMEN</b>	T		SALES & BUNKING
• At time of visit	O Advance payment		SERVICE
	,		Tel: +33 (0)5 65 33 77 37 Fax: +33 (0)5 65 33 71 86
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O I would like to book lunc	h at the Auberge du Gouffre. Chosen r	menu:	
Comments :			
Subject to availability, we wi	ll confirm your booking by sending yo	u a reservation document as soon as	possible.
GETTING TO KNOW	/ YOU		
How did you learn about	the Gouffre de Padirac ?		
O Group and Corpor	ate dossiers	O Brochures	
O Newsletters	sian analysis and to TM	O Specialised exhibit	
• Magazine adverti:	sing, posters, radio, TV	Other:	
O I would like the Spec	cial GROUPS newsletter published by t	the Gouffre de Padirac to be sent to th	e above e-mail address.

## 2016 - GENERAL TERMS AND CONDITIONS OF SALE FOR GROUP SERVICES

#### Article 1 - BOOKINGS

The 'Groups' and 'Mini Groups' pricing conditions apply to all groups with a headcount sufficient for these prices to apply, and groups having submitted a prior booking request to the Gouffre de Padirac a minimum of 15 days before the desired visit date. Last minute requests submitted less than 15 days before the desired visit date will be reviewed on a case-by-case basis.

Booking requests must indicate the headcount and characteristics of the group (age range, class year for school groups, etc.), the date and time on which they wish to visit, as well as the language needed for guided tours.

Upon receipt of the written booking request (by letter, fax, or email), the Gouffre de Padirac will proceed with a review of the request with respect to availability, and will then offer a booking by means of a booking contract in which the visit conditions (date, time, booked headcount, price, payment method, tour language - where feasible) and these general terms and conditions of sale will be specified.

The booking is made final on the date on which the Gouffre de Padirac receives the booking contract signed by the client (a minimum of 8 days prior to the day of the visit), in which the client acknowledges having read and accepted these terms and conditions, and is deemed accepted only once the Gouffre de Padirac has acknowledged receipt. Booking contracts remain subject to availability until the signed contract is returned by the client. All contracts that remain unreturned 8 days prior to the date of the visit, and for which the services remain available, will be considered as cancelled.

#### **Article 2 - PRICES**

The prices given for services include all taxes per person and reflect prices in force on the day the contract is signed. Prices may be subject to amendments, including mid-season, without prior notice.

#### 2.1 Group Rates

The 'Group' pricing conditions apply to all groups comprised of a minimum of 20 people, and those booked in advance and confirmed by the Gouffre de Padirac a minimum of 8 days before the desired visit date.

In the event that the number of participants is or becomes less than 20 people and more than 15 people, the Gouffre de Padirac shall bill each admission at the 'Mini Group' rate, and shall make amendments to these general terms and conditions.

In the event that the number of participants is or becomes less than 15 people, the Gouffre de Padirac shall bill each admission at the general individual rate, and shall make amendments to these general terms and conditions.

#### 2.2 Mini Group Rates

The 'Mini Group' pricing conditions apply to all groups comprised of between 15 and 19 people that are booked in advance and confirmed by the Gouffre de Padirac a minimum of 8 days before the desired visit date.

In the event that the number of participants is or becomes less than 15 people, the Gouffre de Padirac shall bill each admission at the general individual rate, and shall make amendments to these general terms and conditions of sale.

#### **Article 3 - BILLING**

#### 3.1 Groups and Mini Groups

Services are billed according to the number of participants indicated by the client upon the group's arrival. Once tickets have been issued, no refund can be given.

#### 3.2 Explorer Group Event Tours

Services are billed based on the flat rate approved in the quote and signed by the client. No refund can be given should participant numbers be lower than anticipated, and in the event of additional participants or schedule overruns the invoice will be increased accordingly. Once the final invoice has been drawn up, no refund can be given.

#### **Article 4 - SERVICE EXECUTION**

The client undertakes to be present on the day and time stipulated in the contract. Where this is not possible, the client undertakes to inform the Gouffre de Padirac as soon as possible. The latter may need to make changes to the route and duration of the tour. Notification will be given to the client on site.

#### **Article 5 - CHANGES OR CANCELLATIONS**

#### 5.1 Changes, full or partial cancellation by the client

Any changes or cancellations, whether full or partial, of a confirmed booking must be brought to the Gouffre de Padirac's attention in writing (by letter, fax or email).

Amendments and partial cancellations can only be deemed accepted where they have been noted and confirmed by the Gouffre de Padirac. They are subject to availability and may result in a change of pricing in cases where headcounts have been amended.

In any case, the Gouffre de Padirac reserves the right to cancel the request and apply the

penalties provided below for any full cancellation of a confirmed booking that is not cancelled in the given time frame and in writing:

- → From 8 to 2 days beforehand: 50% of the total cost given on the booking contract
- → From 1 day beforehand to same-day cancellations: 100% of the total cost given on the booking contract.

In the event that a group with a confirmed booking does not show and has not cancelled, the following penalties apply: 100% of the total cost given on the booking contract.

#### 5.2 Cancellation by the Gouffre de Padirac

The Gouffre de Padirac reserves the right to cancel any booking when compelled to do so in cases of force majeure or unforeseeable events, such as a case in the following non-exhaustive list: fire, water damage, storms, inability to access the site, etc.

#### **5.3 Special Conditions for Catering Services**

Any changes or full or partial cancellation of a confirmed booking must be brought to the Gouffre de Padirac's attention in writing (by letter, fax or email) and are subject to the penalties stipulated above. The Gouffre de Padirac must be notified of any increase in headcount a minimum of 7 days before the day on which the catering service is due to be provided in order to be accepted under the same conditions (pricing and menus). If notification is received less than 7 days beforehand, the client will be informed of the catering arrangements on offer (pricing, menus, etc.)

#### **Article 6 - PAYMENT**

Prior to the Group's admission, the invoice must be paid at the till on the day of the visit by the Group leader. In case of the payment cannot be made at the till on the day of the visit, this one must be totally made at least one month before the date reserved by bank transfer. In the case of the advance payment would not have been collected before this deadline, it must be totally made on the spot, the day of the visit. No refund will be made in case of reduction of the size of the group or cancellation of the reservation with advance payment. In case of increase of the size of the group, entry tickets can be added at the till when the group leader collects the tickets of the advance paid reservation.

In special cases (French public orders) deferred payment can be accepted subject to the validation of the Direction of the Gouffre de Padirac. In this case, the booking contract issued by the Gouffre de Padirac to be presented at the till by the Group Leader will stipulate "Voucher/ Bon d'Echange" and must be joined with the valid public order. Should deferred payment be accepted, the invoice must be paid upon receipt.

In any event, bank costs or exchange fees relative to bank transfers are payable by the client.

No deferred settlement can be validated without the preliminary agreement of the Direction of the Gouffre de Padirac.

#### **Article 7 - LIABILITY AND INSURANCE**

Visitors are bound by the rules of procedure displayed at the entrance for the duration of the tour. Chaperones are responsible for their group, even when a guide or Gouffre de Padirac staff member is present. Every visitor is responsible for direct or indirect damage that he or she may cause by his or her presence at the Gouffre de Padirac site.

In the event of disruption, the Gouffre de Padirac reserves the right to request that the visitors responsible immediately evacuate the premises with no possible appeal. In this event, expelled visitors may in no case receive a refund for their admission tickets.

The Gouffre de Padirac cannot accept any responsibility for damages of any nature that may occur to belongings, objects or equipment brought to the site by visitors.

#### **Article 8 - COMPLAINTS**

In the event of complaints resulting from differences arising from how the services set out herein are implemented, the Client undertakes to pay without delay the uncontested portion and to immediately notify the Gouffre de Padirac of the reason for the complaint, which must be of a genuine and serious nature. Complaints must be made in writing and sent by registered letter with proof of receipt, at the latest 8 days following the service in question.

Any invoice that has not been contested following the procedures outlined above will be deemed accepted.

These general terms and conditions of sale are subject to French law in both their interpretation and execution. In the event that an amicable settlement cannot be reached, disputes shall be brought before the Cahors Tribunal, whose jurisdiction covers the S.E.S. of Padirac and the Auberge du Gouffre.

## **APPLICATION FOR COMMUNICATION TOOLS**

We can supply you with advertising material **free** of charge. Just let us know what you need.

#### **YOUR DETAILS**

Name of organisation :		Group Representative:	
Address :			
Post code :	Town:	Country :	
Telephone number :	Fax :	E-mail address :	
O I do not want my details to be	used for commercial purpos	ses by the Gouffre de Padirac and its subsidiaries.	

#### DOCUMENT TO BE RETURNED TO THE SALES DEPARTMENT



#### SALES & BOOKING SERVICE

Gouffre de Padirac - 46500 PADIRAC Fax: +33 (0)5 65 33 71 86 resa@gouffre-de-padirac.com

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Quantity:



Quantity:



Quantity:



Quantity:



Quantity:

AGREED AND ACCEPTED

Date, signature, official stamp

Join us on facebook

The visuals used for our advertising material may change from year to year.



# YOUR NOTES



## SALES & BOOKING Service

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